

Troubleshooting

Break Lever

Trouble	Possible Cause	Remedy
Everything is functional, but there is no lightning signals	Possible defect lightning source	Send to service
There are no functions or lightning signals	Drained battery	Charge for 2,5 hours
I have charge for 2,5 hours but there is no function or light signals	Directive charger or batteri	Try another charger if it does not work – Send to service
A red flash every ten second	Battery level under 25%	Charge whenever possible.
A red flash every second	Fail-Safe activated = Battery level under 15%	Charge now
Green/blue flash while squeezing the lever	Lost contact with the Brake Unit	Set the Brake Unit in synchronization modus and connect the remote
Blue constant light signal	While charging, squeeze the lever for five seconds. This activates bootloader mode.	Disconnect the charger from the brake lever and wait one minute

Brake Unit

Trouble	Possible Cause	Remedy
Everything is functional, but there is no lightning signals	Possible defect lightning source	Send to service
There are no functions or lightning signals	Drained battery	Charge for 3,5 hours
I have charge for 3,5 hours but there is no function or light signals	Directive charger or batteri	Try another charger if it does not work – Send to service
I have two Brake Units and only one of them works	<ol style="list-style-type: none"> 1. Lost connection between one Brake Unit 2. One Brake Unit is discharged 	<ol style="list-style-type: none"> 1. Set the working Brake Unit in synchronization modus, then connect the other Brake Unit. 2. Charge the Brake Unit.
When starting the Brake Units, they go straight into Fail-Safe mode.	<ol style="list-style-type: none"> 1. The remotes are in sleep mode and need to be awaked. 2. Check the light signals from the remotes. 	<ol style="list-style-type: none"> 1. Activate alle remotes by doing a brake sequence. 2. Charge or re-connect the remote.

Activation button at the Brake Unit does not work	The button might be stuck. When stuck there is no “click” sound when pushing it.	Try to push the button from different directions to see if it loosens
Brake Light and USB Light flashes red every ten seconds	Under 25% battery capacity	Charge whenever possible.
Brake Light flashes every second and the USB light does not flash	Fail-Safe activated = Battery level under 15%	Turn off the Brake Unit by holding the activation button for 5 seconds. This will open the brakes, but the remotes will not work as the system it turned off. Charge as soon as possible.
Brake Light and USB Light flashes yellow every second	Fail-Safe activated because of the Brake Remote has a battery level under 15%	Turn off the Brake Unit by holding the activation button for 5 seconds. This will open the brakes, but the remotes will not work as the system it turned off. Charge as soon as possible.
Brake Light and USB Light flashes blue every second	Fail-Safe is activated because there is a signal failure between on of the remotes and the Brake Unit.	Signal failure signaled by: <ol style="list-style-type: none"> 1. Brake Lever flashes Blue/Green when squeezing the lever. 2. Thumb Brake flashes blue when I squeezing the lever. 3. Hand Control flashes red when squeezing the button.